

FRIDAY, MARCH 25, 2022

.45 CEU (Full weekend: 1.45 CEUs NCRA Approved)

8:30 a.m. - 10:30 a.m.

Location:

OCRA Board of Directors Meeting

10:30 a.m. - 6:00 p.m.

Location: Pre-Function

Registration and Vendor Setup

10:30 a.m. - 11:30 a.m.

Location:

Realtime Contest Warmup and Realtime Contest

12:00 p.m. - 4:30 p.m.

Location:

Hagestrom Cup Warmup and Hagestrom Cup Contest

** Lunch on your own **

Session 1 (.15 CEU)

1:00 p.m. - 2:30 p.m.

Location:

COVID-19 and You: Awareness Meets Reality*(Ref. Article III, Sects. 3.03, 3.10, and 3.11 of the CE Program Rules)*

Cleaning is always important, at home and especially in the workplace. This was true pre-COVID-19, but the pandemic has brought proper cleaning and disinfection procedures into new focus. In this session, MISCO's Ed Jacob will provide an overview of the role of environmental surfaces and shared equipment in the transmission of pathogens, review standard cleaning and disinfection practices, and describe the various procedures and monitoring requirements that are needed to ensure a safe workplace and business for you, your clients, and the public.

You will learn which chemicals are utilized in many disinfecting products that can lead to serious health problems and how to limit the exposure to yourself and others. You will walk away from this session with new terms and phrases for the multitude of legal proceedings and news reports arising out of COVID-19 and a heightened awareness as to the reality and importance of a clean environment.

Ed Jacob**Vice President of Field Sales****MISCO Products Corporation**

Ed Jacob is Vice President of Field Sales for MISCO Products. MISCO Products is a customer-focused manufacturer of cleaning chemicals used in the janitorial/sanitation, healthcare, foodservice, and commercial/industrial markets.

Ed is responsible for daily sales activity, meets with strategic clients, develops new/effective sales strategies and sales budgets, and works to market and promote company products/services. Ed has 32 years of experience in the chemicals industry. He holds several professional affiliations and has received many recognitions in the industry and from customers.

Ed graduated from Xavier University in 1988 with a Bachelor of Science in Business Administration Degree. He is a Cincinnati native who now lives in Northern Kentucky with his wife of 30 years. They have two daughters.

FRIDAY, MARCH 25, 2022 CONTINUED
.45 CEU (Full weekend: 1.45 CEUs NCRA Approved)

2:30 p.m. - 3:00 p.m.
Location: Pre-Function
Vendor and Refreshment Break

Session 2 (.15 CEU)
3:00 p.m. - 4:30 p.m.
Location:

The Psychology of Racial Colorblindness
(Ref. Article III, Sects. 3.08, 3.09, and 3.10 of the CE Program Rules)

In this session, Dr. Phil Mazzocco will outline a new model of what it means to be racially colorblind in today's society. He will share the four categories of colorblindness - protectionist, egalitarian, antagonistic, and visionary - and disentangle their different meanings based on levels of prejudice and awareness of racial inequality. People who claim they don't see race when they evaluate others may think they all have similar beliefs about racial justice, but they're mistaken. In fact, the belief in racial colorblindness unites people who range from liberal to conservative and hardened racists to egalitarians. Court reporters and captioners experience implicit bias nearly every day as professionals, and the willingness to discuss race explicitly will help attendees understand their views and how to talk about them.

Dr. Phil Mazzocco
Associate Professor
The Ohio State University at Mansfield

Dr. Phil Mazzocco received an A.B. in Psychology from Ohio University in 1998, and a Ph.D. in Social Psychology from The Ohio State University in 2005. He then completed a one-year postdoctoral research fellowship at the Kirwan Institute for the Study of Race and Ethnicity in 2005-2006. Starting in the fall of 2006, he began working at OSU-Mansfield. Dr. Mazzocco's research focuses on the factors that underlie racial attitudes, and especially racial policy attitudes. He is also interested in the conditions under which fairness motives will overwhelm self-interest motives, and vice versa. His research has appeared in academic journals, edited book chapters, and at numerous academic conferences.

4:30 p.m. - 5:00 p.m.
Location: Pre-Function
Vendor and Refreshment Break

Session 3 (.15 CEU)
5:00 p.m. - 6:30 p.m.
Location:

Financially Fit Families
(Ref. Article III, Sects. 3.08 and 3.10 of the CE Program Rules)

During the global pandemic, many court reporters and captioners have thrived, their workloads have increased, and their wallets have benefited. Planning well starts with understanding your current financial picture and envisioning your goals for the future. Wealth management goes beyond simply picking the right mutual fund. In this session, Mark Beaver will walk attendees through the retirement options available to independent contractors, firm owners and employees, as well as official court reporters. Because proper financial planning should factor in all retirement income sources, Mark will lay the groundwork to get you started in determining how much you need to save to meet your specific retirement goals.

See Session 3 presenter bio on next page

FRIDAY, MARCH 25, 2022 CONTINUED
.45 CEU (Full weekend: 1.45 CEUs NCRA Approved)

Session 3 Continued

Mark Beaver, CFP®, AIF®
Senior Financial Advisor
Keeler & Nadler Family Wealth

Mark is a Partner and Senior Financial Advisor with Keeler & Nadler and also serves as the head of the firm's Investment Committee. He is a Certified Financial Planner™, an Accredited Investment Fiduciary and a Certified College Financial Consultant. He earned his degree with a focus on personal financial planning from The Ohio State University with a minor in Economics. Mark has lectured on Retirement Planning at The Ohio State University and enjoys mentoring graduating students on their path to becoming financial planners.

Mark is currently the President of the Financial Planning Association of Central Ohio (FPA). He also serves as Chairman of the Local Leadership Board of Search Ministries, the Legacy Endowment Advisory Council to LifeCare Alliance and is a member of the Dublin-Worthington Rotary Club and the Worthington Estate Planning Council. He was named a *Best-In-State Next-Gen Wealth Advisor* by Forbes in 2019 and a *Five Star Wealth Manager* in Columbus Monthly in 2018, 2019 and 2020. He's been asked numerous times to share his expertise on the Good Day Columbus (ABC / Fox) morning show. His insights on wealth creation have been featured in *Money Magazine, Bloomberg, Forbes, Kiplinger's, Investment News, USA Today and The New York Post*.

Mark, his wife Sarah and twin boys Lucas and Logan reside in Dublin, Ohio. He enjoys cycling, photography, and volunteering through their local church.

** Dinner on your own **

SATURDAY, MARCH 26, 2022

.7 CEU (Full weekend: 1.45 CEUs NCRA Approved)

7:30 a.m. - 8:30 a.m.

Location: Pre-Function

Registration and Continental Breakfast

Session 4 (.2 CEU)

8:30 a.m. - 10:30 a.m.

Location:

Your Connections: Enhance and Expand (Part I)*(Ref. Article III, Sects. 3.08 and 3.10 of the CE Program Rules)*

WE ARE FAMILY! Presenter Erin Lydy will take the theme of the conference and apply it to individual personality traits. From stories about her own family to stories in the workplace, attendees will learn more about themselves, their unique personalities, the personalities of others, and how to improve relationships. Have you ever wondered why you get along better with others, or why you seem to have conflict with the same person on a regular basis? Be ready to explore the attributes of DiSC, discover which style you prefer, identify the style of others, and learn how to use that information to improve personal and professional relationships.

Erin Lydy**Risen Path Consulting, LLC**

After twenty years of corporate strategic HR roles in a variety of industries and being told to “stop being so passionate about doing the right thing,” Erin Lydy founded Risen Path Consulting, LLC. Her passion is developing highly engaged leaders who inspire and lead their teams to be more productive and engaged.

Erin is an expert in the DiSC suite of tools. This includes DiSC in the Workplace, DiSC for leaders, Productive Conflict, Emotional Intelligence, and The Five Behaviors of a Cohesive Team. Each workshop is customized to the team she is working with. Results include healthier workplace relationships, improved communication, increased productivity, and a higher level of trust. Attendees have found the content to be simple to comprehend and implement. The implementation is the most critical component. The work comes after the workshop, and Erin will continue to partner with the leaders to ensure the concepts are being kept alive in the workplace. Erin is a graduate of The Ohio State University and lives in Norwalk, Ohio.

Erin and her husband recently moved to Norwalk and are operating a Victorian bed and breakfast. Small groups and teams have the opportunity to hold teambuilding workshops at the bed and breakfast. Erin and her family spend a lot of time on Lake Erie during the summer months. When time allows, Erin enjoys travels to Washington state to see family, wine tasting, and being an animal welfare advocate as the founder of a cat rescue organization.

10:30 a.m. - 10:45 a.m.

Location: Pre-Function

Vendor, Silent Auction, and Refreshment Break

Session 5 (.15 CEU)

10:45 a.m. - 12:15 p.m.

Location:

Your Connections: Enhance and Expand (Part II)*(Ref. Article III, Sects. 3.08 and 3.10 of the CE Program Rules)*

This a continuation of the previous session. Please see description above in Session 4.

Erin Lydy**Risen Path Consulting, LLC**

See presenter bio above in Session 4.

SATURDAY, MARCH 26, 2022 CONTINUED
.7 CEU (Full weekend: 1.45 CEUs NCRA Approved)

12:15 p.m. - 1:45 p.m.

Location:

OCRA 2022 Business Meeting, Scholarships, Member Awards, Installation of Board, and Luncheon

** Lunch Provided **

Session 6 (.15 CEU)

2:00 p.m. - 3:30 p.m.

Location:

STRONGer Together

(Ref. Article III, Sects. 3.02, 3.08, and 3.09 of the CE Program Rules)

When we're STRONGer together, we can change our destiny. NCRA STRONG works as one of the most active committees in NCRA's long history. Seminars presented by STRONG are designed to inform the audience on recent marketplace developments and the quickly evolving privacy rules and regulations impacting our profession.

Each seminar presented will contain the most current information and have a panel of experts available from the STRONG Committee. You also won't want to miss where to find the STRONG tools available to you to showcase your talents and appropriately inform your consumers. Committee members include Stacey Raikes, Chair; Phyllis-Craver Lykken; Elizabeth Harvey; Andrea Kreutz; Lisa Migliore Black; Lillian Freiler; Lindsay Stoker; Margaret Turner; Lin Riffle; Angie Starbuck; and Sue Terry. In each STRONG seminar, all available committee members attend and provide input and answer questions.

Panel Presenters: STRONG Committee Members

Lin Riffle, RDR, CRR, CRC, Realtime Systems Administrator

Lin has been a freelance court reporter in Columbus, Ohio, since 1987, and is currently self-employed. She graduated from Bliss College with an associate degree in court reporting. Lin has placed in realtime contests on the state and national level and in a speed contest at the state level. She currently serves as the District C Director for the Ohio Court Reporters Association and is a member of the NCRA STRONG Committee. Lin is empty-nesting in the Clintonville neighborhood of Columbus with her husband of 35 years, Tim, and their three cats. In her spare time, she enjoys hiking, kayaking, cooking, and road trips to Chicago to visit their daughter and son-in-law.

Angie Starbuck, RDR, CRR, CRC

Angie graduated from Bliss College in Columbus in 1992 and has worked at PRI ever since! She began as a court reporter and also gained experience in CART and captioning. Angie purchased PRI Court Reporting from Linda Sturm in 2012. She has extensive deposition and arbitration experience in all areas of litigation. In addition to her court reporting experience, she also provides live captioning services to many companies, universities, and national organizations, both in person and remotely. Angie has also achieved the designation of Certified Shorthand Reporter in the State of California. She is a proud member of NCRA, OCRA, Ethics First (NCRA), and has transcribed interviews for the Veterans History Project. She serves on the STRONG Committee and the Test Advisory Committee for the National Court Reporters Association and is currently the Secretary for the Ohio Court Reporters Association. Angie has also written several articles for the Columbus Bar Association and the National Court Reporters Association publications.

Sue Terry, FAPR, RPR, CRR, CRC

Sue is a legend here in Ohio. She is a court reporter from Springfield, currently serving as an official court reporter for Greene County, and is a Past President of OCRA and NCRA. She has been a court reporter since 1975. Throughout her career, she has reported arbitrations, court proceedings, administrative hearings, conventions, public utility hearings, large environmental cases, patent cases, tobacco cases, and other cases with highly technical or medical testimony. Sue has helped many reporters make the transition to realtime reporting by improving their translation rates and assisting them with mastering the use of CAT software. As we all know, Sue is amazing!

3:30 p.m. - 4:00 p.m.

Location: Pre-Function

Vendor, Silent Auction, and Refreshment Break

SATURDAY, MARCH 26, 2022 CONTINUED
.7 CEU (Full weekend: 1.45 CEUs NCRA Approved)

Session 7 (.2 CEU)

4:00 p.m. - 6:00 p.m.

Location:

Professional Captioning: 2020 and Beyond
(Ref. Article III, Sects. 3.04 and 3.08 of the CE Program Rules)

Demand for captioning changed in 2020, with captioners seeing a 20-40% growth in demand. As consumers have become used to captioning being available, it will be hard for companies to go back to not offering it. In this session, Kim and Kelly will walk you through what industries are embracing quality captions, the challenges captioners are facing, and the opportunities for captioners in the years ahead.

Presenters:

Kim Falgiani, RDR, CRR, CRC, CSR (HI)

Kim began her remote broadcast captioning career in 2002. Her passion for equal communication access led to her work with Americans with Disabilities - Deaf/Hard-of-Hearing and Visually Impaired - providing CART/captioning remotely and on-site. Some of Kim's work on-site has included Broadway theater plays, music concerts, museum programs, tech conferences, court trials, ADA events, the 2016 Democratic National Convention Caucuses/Conference (remotely in 2020), and the 2019 and 2021 NCRA Annual Conferences. Since graduating with a degree in court reporting in 1980, Kim has enjoyed work as an official, freelancer, and business owner. She is currently a member of NCRA's Captioning Committee. "Caption Everything!"

Kelly Linkowski, RPR, CRR, CRC, CPE

Kelly has been captioning since 2003 from both the comforts of home and around the world. She believes passionately in communication accessibility, with captions being a part of the universal planning of all events, conferences, and entertainment not as an accommodation but as equal access. Kelly has been a stenographic reporter since 1993. "Our career has offered me the opportunity to schedule work around our family's schedules and needs, never having to figure out how to schedule things with work as the epicenter. I love this profession." Kelly served as the 2019-2020 OCRA President, will be finishing her two-year service as OCRA Immediate Past President this weekend, and volunteers in captioning-related committees with NCRA.

6:00 p.m.

Location:

Hagestrom Cup Speed Contest and Realtime Contest Results

6:00 p.m. - 6:30 p.m.

Location: Pre-Function

Silent Auction Ends at 6:00/Pick Up Winning Items
Vendor Wrap-Up

7:00 p.m. - 10:00 p.m.

Location:

Family Reunion!
President's Saturday Reception

Main raffle winner announced
** Dinner Provided / Cash Bar Available**

SUNDAY, MARCH 27, 2022*.3 CEU (Full weekend: 1.45 CEUs NCRA Approved)*

8:00 a.m. - 9:00 a.m.
Location: Pre-Function
Continental Breakfast

Session 8 (.15 CEU)

9:00 a.m. - 10:30 a.m.

Location:

Tech Smart and Cyber Wise*(Ref. Article III, Sects. 3.04 and 3.05 of the CE Program Rules)*

Buying a new computer? Wondering which antivirus software is best? Which cloud storage service should you use? What is cloud storage? This session will bring you face-to-face with the technology of 2022 covering a range of topics to make you as tech savvy and cyber wise as you want - or need - to be! Topics include but are not limited to: What to look for in buying a new computer, the differences between Windows 10 and Windows 11, cloud storage options, secure networking at home and at the office, and so much more!

Presenters:**Sarah Nageotte, FAPR, RDR, CRR, CRC**

Sarah is the Court Reporter Supervisor and Chief Court Reporter for the U.S. District Court, Northern District of Ohio. Sarah is a past President of NCRA and a past Director of OCRA and has served as OCRA's Executive Director since 2015. She has extensive committee work at both the state and national levels and has received the OCRA Distinguished Service, Diplomat, and Legislative Awards, the Miami Jacobs Alumni Award, and was recognized as one of the "Top 5 Under 45" by the Ashtabula Area Chamber of Commerce.

Sue Terry, FAPR, RPR, CRR, CRC

Sue is a legend here in Ohio. She is a court reporter from Springfield, currently serving as an official court reporter for Greene County, and is a Past President of OCRA and NCRA. She has been a court reporter since 1975. Throughout her career, she has reported arbitrations, court proceedings, administrative hearings, conventions, public utility hearings, large environmental cases, patent cases, tobacco cases, and other cases with highly technical or medical testimony. Sue has helped many reporters make the transition to realtime reporting by improving their translation rates and assisting them with mastering the use of CAT software. As we all know, Sue is amazing!

10:30 a.m. - 10:45 a.m.

Location: Pre-Function

Refreshment Break**Session 9 (.15 CEU)**

10:45 a.m. - 12:15 p.m.

Location:

Separate But Together: Daily Copy/Remote Editing Technology*(Ref. Article III, Sects. 3.02, 3.04, and 3.05 of the CE Program Rules)*

Join the top professionals in your field who are utilizing remote access scoping to provide the most accurate realtime translation and the fastest turnaround imaginable! With Case CATalyst's RealTeam and Eclipse's Connection Magic, expedited, next-day, and even same-day delivery is not only possible, it will be the most efficient way you've ever worked. In this session, the Case CATalyst and Eclipse panelists will walk you through their individual experiences using RealTeam and Connection Magic in both the official and freelance settings. You will learn how to connect to share your text, audio, and globals with a trusted scopist/proofreading team, how to identify/troubleshoot connection issues, and how to keep tabs on your team's progress and communicate with them throughout the entire process.

See Session 9 panelist bios on next page

SUNDAY, MARCH 27, 2022*.3 CEU (Full weekend: 1.45 CEUs NCRA Approved)*

Session 9 Continued**Case CATalyst RealTeam Panelists:****Lance Boardman, RDR, CRR (official)**

Lance is a graduate of Champlain College in Vermont and has been court reporting in various capacities for over 37 years. He is currently a Federal Official Court Reporter for the Northern District of Ohio. Lance is serving as a Director on the NCRA Board and has served on several of NCRA's committees, including the NCSA Governing Committee, Education Content, Policies & Procedures, and Finance. He is a former OCRA Board member. Lance is an NCRA Speed and Realtime Contest Qualifier and OCRA Realtime Contest champion.

Lin Riffle, RDR, CRR, CRC, Realtime Systems Administrator (freelance)

Lin has been a freelance court reporter in Columbus, Ohio, since 1987, and is currently self-employed. She graduated from Bliss College with an associate degree in court reporting. Lin has placed in realtime contests on the state and national level and in a speed contest at the state level. She currently serves as the District C Director for the Ohio Court Reporters Association and is a member on the NCRA STRONG Committee. Lin is empty-nesting in the Clintonville neighborhood of Columbus with her husband of 35 years, Tim, and their three cats. In her spare time, she enjoys hiking, kayaking, cooking, and road trips to Chicago to visit their daughter and son-in-law.

Eclipse Connection Magic Panelists:**Sara Clark, RMR, CRR, CRC (freelance)**

Sara has been a freelance court reporter for over 25 years and is the owner of Clark Realtime Reporting, LLC. She is a past OCRA Board member and a recipient of OCRA's Diplomat Award in 2007. When not working, Sara enjoys spending time on her family farm with her husband, Chalaco, and their three beautiful children.

Linda Mullen, RDR, CRR (official)

Linda resides in the Cincinnati, Ohio area and is a Federal Official Court Reporter for the Eastern District of Kentucky.

** Conference Ends **