

**FRIDAY, MARCH 27, 2020**  
*.5 CEU (pending NCRA approval)*

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10:00 a.m. - 6:00 p.m.  
Location: Pre-Function  
**Registration and Vendor Setup**

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10:30 a.m. - 11:30 a.m.  
Location: Starboard  
**Realtime Contest Warmup and Realtime Contest**

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11:30 a.m. - 4:00 p.m.  
Location: Starboard  
**Hagestrom Cup Warmup and Hagestrom Cup Contest**

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*\* Lunch on your own \**

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**Session 1 (.15 CEU)**  
12:30 p.m. - 2:00 p.m.  
Location: Admiral A/B

**Active Shooter Preparedness**

Drew Shadwick will kick off our 2020 Annual Conference covering effective civilian response to an active shooter. This session has returned for 2020 upon request and is especially relevant to court reporters and captioners working in a courthouse, but the lessons learned will be applicable to any situation where one might encounter this kind of violence. Topics include preparations we can all make now, the most successful mentality we can adopt before and during an active shooter situation, and the specific types of actions we can take during a shooting to increase our odds of survival. *Please note that there will be video and discussion of real scenarios which some may find upsetting.*

**Andrew (Drew) Shadwick**  
**Judicial Security Inspector, United States Marshal Service**

Drew Shadwick is a Deputy United States Marshal in the Columbus, Ohio, office where he specializes in judicial and building security. He has been a Deputy Marshal for more than 20 years in Ohio, Arizona, and New York. He graduated from Ohio University with a Bachelor of Science in Communication and from the Federal Law Enforcement Training Center (FLETC) in Glynco, Georgia.

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2:00 p.m. - 2:15 p.m.  
Location: Pre-Function  
**Vendor and Refreshment Break**

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**Session 2 (.2 CEU)**  
2:15 p.m. - 4:15 p.m.  
Location: Admiral A/B

**Pathways of Trauma**

Ohio is ranked as one of the top five states in the country for human trafficking. Dr. Marlene Carson will open our eyes and hearts in understanding how human trafficking grows in every community. By the end of this powerful presentation, attendees will be able to identify red flags of potential businesses, victims, and traffickers, and will know the appropriate protocols, responses, support systems, and resources to combat human trafficking close to home.

*Session 2 information continued on next page*

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FRIDAY, MARCH 27, 2020 CONTINUED  
.5 CEU (pending NCRA approval)

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**Session 2 Continued** (.2 CEU)

2:15 p.m. - 4:15 p.m.

Location: Admiral A/B

**Dr. Marlene Carson**

**Founder, Rahab's Hideaway**

**CEO, The Switch Anti-Trafficking Network**

Marlene Carson, D. Div., SurThivalist, Minister, Author, Publisher, Founder of Rahab's Hideaway, and CEO of The Switch Anti-Trafficking Network is one of America's foremost authorities on the subject of human trafficking.

While many have a textbook knowledge of the perils of human trafficking, Marlene knows from her own personal experience. At age 15, she became one of the tens of thousands of girls who are exploited daily. Mother of four children before age 22 and seemingly hopeless, yet hopeful, Dr. Carson has defied the odds and she went from surviving to thriving. Through her faith in Jesus Christ and sound biblical teaching, Dr. Carson's misery became a ministry.

Dr. Carson is a native of Columbus, Ohio, but her heart for injustice knows no boundaries. She has been a leader in changing legislation and her work has been featured on Katie Couric, Oprah (website), CNN Freedom Project, as well as International and National News. As a consultant, one of Dr. Carson's desires is to educate and empower organizations that have a passion to protect, a desire to provide, and ability to see victims as priceless.

Dr. Carson has received many awards and accommodations, including President Barak Obama's Presidential Lifetime Achievement Award. Dr. Carson's greatest desire is to minister to those that minister to many.

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4:15 p.m. - 4:30 p.m.

Location: Pre-Function

**Vendor and Refreshment Break**

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**Session 3** (.15 CEU)

4:30 p.m. - 6:00 p.m.

Location: Admiral A/B

**Celebrating 100 Years of OCRA in 2020**

***From 1920 to 2020 - How did we get here?***

The Ohio Court Reporters Association was formed in 1920 when Mr. P.H. Howe, a court reporter in Toledo, reached out to the National Shorthand Reporters Association and obtained a list of the Ohio reporters who were members of NSRA. 100 years later, OCRA stands as one of the strongest state associations in the country with many reporters and captioners from Ohio being the top leaders of our profession worldwide. During this presentation, Sarah Nageotte, along with numerous OCRA Past Presidents, will walk you through the timeline of OSRA to OCRA with the exciting - and sometimes tumultuous - history of the profession and association in Ohio. In addition, you will receive insight on what it takes to plan a current-day Annual Conference for OCRA, from choosing the hotel to conference seminar lineup to reviewing what options of food and beverage would be the best fit. This session will energize you as we finish Friday's sessions and continue the celebration weekend of 100 Years of OCRA in 2020!

**Sarah Nageotte, FAPR, RDR, CRR, CRC**

Sarah Nageotte is the Court Reporter Supervisor and Chief Court Reporter for the U.S. District Court, Northern District of Ohio. Sarah is a past President of NCRA and a past Director of OCRA and currently services as OCRA's Executive Director. She has extensive committee work at both the state and national levels and has received the OCRA Distinguished Service, Diplomat, and Legislative Awards; the Miami Jacobs Alumni Award; and was recognized as one of the "Top 5 Under 45" by the Ashtabula Area Chamber of Commerce.

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6:15 p.m. - 8:15 p.m.

Location: Pre-Function

**Friday Night Social and Vendor Reception**

*\* Hors d'oeuvres Provided / Cash Bar Available\**

**SATURDAY, MARCH 28, 2020**  
*.7 CEU (Pending NCRA approval)*

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7:30 a.m. - 8:30 a.m.

Location: Pre-Function

**Registration and Continental Breakfast**

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**Session 4** (.2 CEU)

8:30 a.m. - 10:30 a.m.

Location: Admiral A/B

#### **History of Shorthand - The Evolution of a Timeless Profession**

As we celebrate 100 years of OCRA in 2020, this presentation is a must for the lineup! Historian Dom Tursi will trace the history of the shorthand profession, from the creation of written literacy 5,000 years ago to the invention of shorthand. Dom will describe shorthand's 2,000-year contributions to society and share that its importance to the world has been largely taken for granted. The development of machine shorthand is explained from earliest attempts, the first practical machines, and insight into why the first computerized steno machine was invented. Dom's presentation is peppered with factoids - some quite revealing - about some key inventors.

**Dominick (Dom) Tursi**

**Director, The Gallery of Shorthand**

Dom Tursi has been reporting for nearly 60 years. For the past 22 years, he has reported in federal court on Long Island, New York. For the preceding 15 years, he was a freelance reporter and principal, with offices on both coasts of the United States, Hong Kong, and in London, reporting assignments from Cairo to The Philippines. For the 20 years before that, he was an official reporter in the New York State court system. One of the first East Coast reporters ever to use a computer for transcription, he wrote realtime as early as 1985. Dom is one of the first reporters to internationally telecommunicate steno, delivering 36 running days of daily copy in Hong Kong with no onsite assist - in 1988!

Founder, director, and instructor at the Verbatim School of Court Reporting for more than a decade, Dom has served as an expert witness to reporting groups and law firms, a computer consultant to several companies, and was part of Stenograph's CaseCATalyst and CaseView development teams. He has created two reporting think-tanks to examine problems in the world of reporting, and he recently launched The Cicero Forum - a program that teaches the practical aspects of the profession to new and novice reporters, giving them more practical working skills early in their career. In 2015, Dom authored The Legends of Shorthand - a look at the pivotal people responsible for the evolution of our timeless profession.

In September 2010, Dom opened The Gallery of Shorthand in the lobby of the federal courthouse in which he works. It has received international recognition and celebrates its 10th anniversary in 2020!

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10:30 a.m. - 10:45 a.m.

Location: Pre-Function

**Vendor, Silent Auction, and Refreshment Break**

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**Session 5** (.15 CEU)

10:45 a.m. - 12:15 p.m.

Location: Admiral A/B

#### **Using Ergonomics to Improve Your Working Conditions**

To perform their job duties, court reporters and captioners often must sit for long periods of time while using a steno machine. In addition, you usually have little input into how your "workplace" (e.g., courtroom, deposition room, onsite CART) is set up and the equipment available for use. As a result, court reporters and captioners often suffer from back and neck pain, tendonitis, and carpal tunnel syndrome. This presentation will provide an overview of job exposures known to contribute to cumulative trauma and demonstrate how ergonomics principles can be used to improve workstation setups for court reporters and captioners. Attendees will leave the presentation better prepared to identify problematic work conditions and make changes that will reduce their chances of developing pain or becoming injured.

*Session 5 information continued on next page*

**SATURDAY, MARCH 28, 2020 CONTINUED***.7 CEU (pending NCRA approval)*

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**Session 5 Continued (.15 CEU)**

10:45 a.m. - 12:15 p.m.

Location: Admiral A/B

**W. Gary Allread, PhD, CPE**

Gary Allread is Program Director for SRI-Ergonomics at The Ohio State University, which is the ergonomics consulting branch of OSU's Spine Research Institute. For over 20 years, he has worked to translate ergonomics research and knowledge so that companies and organizations can more easily address and solve their ergonomics-related issues. These efforts also include training and technical assistance to clients, with the focus on preventing musculoskeletal disorders and improving work efficiency and productivity. Dr. Allread received his PhD from Ohio State and is also a Certified Professional Ergonomist.

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12:15 p.m. - 2:00 p.m.

Location: Captain A/B

**OCRA 2020 Business Meeting, Scholarships, Member Awards, and Luncheon***\* Lunch Provided \**

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**Session 6 (.15 CEU)**

2:00 p.m. - 3:30 p.m.

Location: Admiral A/B

**Understanding the Causes of Wrongful Convictions and the Law that Governs Them****Ohio Innocence Project**

The Ohio Innocence Project's goal is simple: They want to free every innocent person in Ohio who has been convicted of a crime they didn't commit. Beginning in 2003, the Ohio Innocence Project (OIP) is proud to be a part of the University of Cincinnati. Since their inception, OIP's work has led to the release of 28 wrongfully convicted Ohioans who collectively served over 525 years behind bars. That makes OIP one of the top-performing members among the *international* Innocence Network. OIP's work includes helping develop and advocate for lasting criminal justice reform through legislation, as well as launching Ohio Innocence Project University, an active network of student groups at colleges across the state.

During this presentation, Pierce Reed will discuss the foundational understandings of wrongful convictions as well as Ohio's law on wrongful convictions. Pierce will touch on the importance of accurate and timely transcripts in the process of reviewing cases presented to the Ohio Innocence Project and the role that court reporters can and do play within this legal process.

**Pierce Reed, Esquire, Policy Coordinator and Systems Liaison****University of Cincinnati Law**

Pierce is a *summa cum laude* graduate of Ohio University (A.B., psychology), and Northeastern University School of Law. Prior to law school, Pierce worked at Boston Children's Hospital in child abuse programs, and then as an advocate and counselor for victims of domestic violence and hate crimes in specialized prosecutorial units for the Norfolk County (MA) District Attorney's Office.

Immediately after law school, Pierce completed a graduate fellowship funded by the Echoing Green Foundation, performing policy and litigation work related to privacy and HIV/AIDS. He was honored for outstanding legal advocacy by the Multicultural AIDS Coalition in Boston. After his fellowship, Reed worked in two Boston firms practicing appellate, product liability, employment, and insurance law before becoming a career law clerk to former United States Magistrate Judge Joyce London Alexander Ford, one of the first African American women to serve in the federal judiciary.

He moved to Columbus in 2005 and served more than ten years as senior judicial attorney to Chief Justice Maureen O'Connor of the Ohio Supreme Court. During his time in Columbus, Pierce was also an adjunct professor in appellate advocacy at the Moritz College of Law at Ohio State, the Treasurer of the Board of Trustees for the Ohio Center for Law-Related Education, and President of Columbus Lawyer Chapter of the American Constitution Society. ACS honored Pierce for his mentoring law students and young attorneys.

*Session 6 information continued on next page*

**SATURDAY, MARCH 28, 2020 CONTINUED***.7 CEU (pending NCRA approval)*

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**Session 6 Continued (.15 CEU)**

2:00 p.m. - 3:30 p.m.

Location: Admiral A/B

**Pierce Reed, Esquire, Policy Coordinator and Systems Liaison****University of Cincinnati Law***(Bio Continued)*

Pierce is now happily living in Cincinnati and serves as the program director for policy, legislation and education for the Ohio Innocence Project at the University of Cincinnati College of Law, which is dedicated to investigating claims of wrongful imprisonment and the exoneration of people who are imprisoned for crimes they did not commit. Pierce has led a successful legislative campaign to revise Ohio law on compensating people who were wrongfully convicted and continues to work on other policy and legislative reforms. In addition, he creates educational programs about wrongful convictions for community, professional, and student-based education initiatives about wrongful convictions.

Pierce is a horribly unhealthy vegetarian, enjoys the company of too many cats, and is not proud of his proclivity for binge-watching Bravo, Britbox, Netflix, and assorted sporting events that he does not understand.

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3:30 p.m. - 4:00 p.m.

Location: Pre-Function

**Vendor, Silent Auction, and Refreshment Break**

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**Session 7 (.15 CEU)**

4:00 p.m. - 6:00 p.m.

Location: Admiral A/B

**From Reporting to Captioning - What Lies Between?**

This session will address your questions about transferring - or applying - your skills from court reporting to broadcast and CART captioning. Kelly Linkowski and Tammy McGhee will discuss the state of the industry of broadcast and CART captioning - where we came from and potentially where we are going. Topics of this session will include: (1) Dispelling the myth that CART or broadcast captioning are easier than other career opportunities; (2) While embracing technology to make our product better, what is overstepping bounds; (3) Emojis, are they ever appropriate; (4) Untrans vs. modification of word selection for readability; and (5) Engagement with clients, yes or no.

**Kelly Linkowski, RPR, CRR, CRC, CPE**

Kelly - OCRA 2019-2020 President - has been captioning since 2003 from both the comforts of home and around the world. She believes passionately in communication accessibility, with captions being a part of the universal planning of all events, conferences, and entertainment not as an accommodation but as equal access. Kelly has been a stenographic reporter since 1993. "Our career has offered me the opportunity to schedule work around our family's schedules and needs, never having to figure out how to schedule things with work as the epicenter. I love this profession."

**Tammy McGhee, RMR, CRR, CRC**

Tammy began her career in 1990 working as an official at Franklin County Municipal Court. After working as an official for four years, she became a firm owner where she worked as an official and freelancer for 22 years. For the past three and a half years, Tammy has been captioning and CARTing and is happy to celebrate 30 years in this profession. Tammy is currently the President-Elect of OCRA. She will be celebrating 34 years of marriage this summer and loves spending time with her husband and two kids.

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**SATURDAY, MARCH 28, 2020 CONTINUED***.7 CEU (pending NCRA approval)*

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**Student and New Reporter Session***(This session being held simultaneously with Session 7... Students and new reporters should attend this session)*

4:00 p.m. - 5:45 p.m.

Location: Starboard

**You Don't Know What You Don't Know!***(Things I wish I had learned in school and didn't)*

Whether you're a current student or a new professional, this session will cover some situations that probably you weren't taught in the classroom. This seminar will touch upon issues in the deposition setting, courtroom, and other more unusual venues. Our careers have so many variables that no program can cover everything that every reporter can encounter. Lisa will share many of her real-life experiences to illustrate what can and does happen once you begin taking assignments and the different ways in which you can handle things. She will also give some tips and tricks of how to best use our tools of the trade to make the job easier and how to learn from your mistakes and keep pushing yourself to expand your skills. Questions from the audience will also be welcome. Join this seminar to help bridge the gap between student and new reporter!

**Lisa Conley Yungblut, RMR, CRR, CRC**

Lisa is a graduate of Clark State and has been a freelance reporter since October of 1989. She works in the greater Cincinnati/Dayton area and has covered a vast array of assignments from large depositions to Grand Jury to CART and Streamtext to jury trials and most things in between. She is currently Chairperson of the NCRA Veterans Liaison Committee to the New Professionals Committee. Her work with OCRA covers most offices, including President in 2002. She has written many articles for both the JCR and the Buckeye Record. Lisa is honored to have received the OCRA Glenn W. Stiles, Jr. Distinguished Service Award and the Diplomat Award. She is also a two-time winner of the OCRA Realtime Contest and has placed many times in the Hagestrom Cup Speed Contest.

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6:00 p.m.

Location: Admiral A/B

**Hagestrom Cup and Realtime Contest Results**

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6:00 p.m. - 6:30 p.m.

Location: Pre-Function

**Silent Auction Ends (6:30)****Vendor Wrap-Up**

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6:45 p.m. - 9:30 p.m.

Location: Captain A/B

**Centennial Celebration! President's Saturday Reception**

>> Come dressed for the Saturday Night Reception in your favorite decade's attire. From the flappers of the 1920s to the rock bands and high hair of the 1980s, your options are unlimited!

>> As we celebrate 100 Years of OCRA in 2020, consider adding a sponsorship to your registration to assist OCRA in inviting all of Ohio's movers and shakers who have made OCRA and our profession what it is today to the Centennial Celebration Saturday Night President's Reception!

*Main raffle winner announced  
Luminex raffle winner announced  
\* Dinner Provided / Cash Bar Available\**

SUNDAY, MARCH 29, 2020  
.3 CEU (Pending NCRA approval)

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8:00 a.m. - 9:00 a.m.  
Location: Pre-Function  
**Continental Breakfast**

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**Session 8 (.15 CEU)**

9:00 a.m. - 10:30 a.m.  
Location: Admiral A/B

**NCRA 2.0 - The Reinvention**

NCRA 2.0 is an initiative to help put NCRA on a solid course to the future and ensure that our national association functions intelligently and efficiently. NCRA's 2.0 commitment to transparency is being shown by opening all the doors and windows of NCRA. NCRA Secretary-Treasurer Kristin Anderson will highlight NCRA's 2.0 Initiative - and how current Ohio NCRA board members played a role - and provide updates and news from NCRA.

**Kristin Anderson, RPR  
NCRA Secretary-Treasurer**

Kristin Anderson is an official court reporter for Bexar County Civil District Court. With more than 20 years of experience, she has worked both as a freelance reporter in Kansas and Missouri and as an official court reporter for Illinois and Kansas. Kristin worked for the United States District Court Western District of Texas from 2013 through 2017.

At the national level, Kristin is a past chair of the National Committee of State Associations and served on that committee in various capacities from 2006 through 2014. She also served on the Veterans Liaison Committee of NCRA's New Professionals Committee, the Membership and Telemarketing Committee, and the Steno Opportunities in the Courts Task Force. At the state level, Kristin has served in numerous positions and on various committees for the Kansas Court Reporters Association, including as president for two terms. She served on the Texas Court Reporters Association Convention and Ethics Committees in 2015-2016.

Kristin is a member of the Bexar County Court Reporters Association, Texas Court Reporters Association, Texas Depositions Reporters Association, the Society for the Technological Advancement of Reporting (better known as STAR), and USCRA.

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10:30 a.m. - 10:45 a.m.  
Location: Pre-Function  
**Refreshment Break**

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**Session 9 (.15 CEU)**

10:45 a.m. - 12:15 p.m.  
Location: Admiral A/B

**NCRA - and Ohio - STRONG**

During her NCRA Presidency, Ohioan Sue Terry created NCRA STRONG. The NCRA STRONG Task Force has been mobilized to promote stenographic captioning and court reporting as the best means to maintain the accuracy and integrity of capturing speech to text. One of STRONG's missions is to combat false proclamations that digital and automatic speech recognition (ASR) methods of capturing the spoken word are equal or superior to stenographic means and/or that these methods are less expensive. During this session, Sue will highlight STRONG's efforts and how to apply those same efforts right here at home in Ohio.

**Sue Terry, FAPR, RPR, CRR, CRC  
NCRA Immediate Past President**

Sue Terry is a legend here in Ohio. She is a court reporter from Springfield and is currently Immediate Past President of NCRA. She has been a court reporter since 1975. Throughout her career, she has reported arbitrations, court proceedings, administrative hearings, conventions, public utility hearings, large environmental cases, patent cases, tobacco cases, and other cases with highly technical or medical testimony. Sue has helped many reporters make the transition to realtime reporting by improving their translation rates and assisting them with mastering the use of CAT software. As we all know, Sue is amazing!