

**FRIDAY, MARCH 24, 2017**  
*.45 CEU / 4.5 CLEs (CLEs pending approval)*

9:00 a.m. - 11:00 a.m.

Location: Boardroom 1  
**OCRA Board of Directors Meeting**

10:00 a.m. - 5:30 p.m.

Location: Registration/Pre-Function  
**Registration and Vendor Setup**

10:30 a.m. - 11:30 a.m.

Location: Conference 1 or Salon 4  
**Realtime Contest Warmup and Realtime Contest**

11:30 a.m. - 4:00 p.m.

Location: Conference 1 or Salon 4  
**Hagestrom Cup Warmup and Hagestrom Cup Contest**

*\* Lunch on your own \**

**Session 1 (.2 CEU) / (2 CLE)**

12:30 p.m. - 2:30 p.m.

Location: Salon 1 & 2

**Civilian Response to Active Shooter Events**

The Civilian Response to Active Shooter Events (CRASE) course, designed and built on the Avoid, Deny, Defend strategy developed by ALERRT in 2004, provides strategies, guidance, and a proven plan for surviving an active shooter event. Jason Place and Troy Mizell, Deputy Marshals from the Northern District of Ohio's U.S. Marshals Service, will kick off the 2017 Annual Conference covering topics including the history and prevalence of active shooter events, the role of professional guardians, civilian response options, medical issues and drills.

**U.S. Marshals Service, Northern District of Ohio**

**Jason Place** served in the U.S. Air Force as a security police officer, and was a patrolman for 2.5 years with the Federal Protective Service prior to joining the U.S. Marshals Service. He has been a Deputy U.S. Marshal for the past 18 years, the last seven of which has been spent in Judicial Security as a Protective Intelligence Investigator and a Judicial Security Inspector.

**Troy Mizell** served in the U.S. Army as a military policeman, and was a patrolman for five years with the Wyoming Highway Patrol prior to joining the U.S. Marshals Service. He has been a Deputy U.S. Marshal for the past 18 years, and until recently was a Supervisory Deputy. He is currently serving as a Judicial Security Inspector, assisting Senior Inspector Jason Place.

2:30 p.m. - 2:45 p.m.

Location: Pre-Function  
**Vendor and Refreshment Break**

**Session 2 (.15 CEU) / (1.5 CLE)**

2:45 p.m. - 4:15 p.m.

Location: Salon 1 & 2

**What Suzanne Somers Can Teach You About Being An Expert Witness**

This thought-provoking and entertaining lecture by trial attorney Jeff Wahl presents a selection of topics relating to expert witnesses in medical-legal litigation, the conduct of physicians in the operating room and elsewhere (and their civil/criminal consequences), and the related subject of published medical literature. We will cover expert witness backgrounds and qualifications, some of the seemingly incredible (but true) things that attorneys can learn from expert CVs, what doctors say and do in depositions and in trial, and the related subject of expert (dis)honesty in clinical research. Many of the examples used to illustrate and educate are true and come from cases in which Jeff was involved, one scenario actually involves Suzanne Somers, and another describes the astonishing scientific impact of *Cocoa Puffs* cereal. So sit back, suspend your disbelief, take out your *Thighmaster* and prepare to dive into the world of expert witnesses and other oddities in healthcare litigation.

**Jeffrey R. Wahl, Esquire**

Jeff graduated from Franklin & Marshall College and CWRU School of Law. He handles civil litigation matters primarily relating to medical-legal topics (malpractice and wrongful death), representing clients in Ohio and across the country. He is a recognized expert on the often contentious and uncomfortable relationship between law and medicine. To that end, Jeff founded a software company to improve physician communications with patients, and to improve patient comprehension of complex medical and surgical information.

Jeff is a frequent lecturer to physician and other medical groups, departments at major academic medical centers, clinical drug and device research professionals, and one of the leading graduate programs in Health Communications (at Northwestern University in Chicago). He has served as the only non-physician member of the editorial board of a hematology/oncology journal, and has written extensively and been quoted in other medical publications on medical-legal topics. He is the co-author of a chapter on legal issues in pediatric anesthesiology in the 10th edition of the pre-eminent textbook on the subject, *Smith's Anesthesia for Children and Infants*.

(Continued next page)

**FRIDAY, MARCH 24, 2017 CONTINUED**  
*.45 CEU / 4.5 CLEs (CLEs pending approval)*

**Session 2 (Continued)**

2:45 p.m. - 4:15 p.m.

Location: Salon 1 &amp; 2

**What Suzanne Somers Can Teach You About Being An Expert Witness****Jeffrey R. Wahl, Esquire (Continued)**

Jeff was lead counsel in litigation involving a national chain of plastic surgery clinics regarding its false and deceptive sales, marketing and informed consent practices. He also represented one of the relators in the Federal Qui Tam case against an international pharmaceutical manufacturer which engaged in illegal nationwide schemes to push sales of its three blockbuster drugs through "off label" uses, misrepresented the safety and efficacy of those drugs in specific patient populations, and used improper financial inducements to promote its blockbuster drugs among prescribers. While he would have liked to have retired on a private island in the Caribbean after that case was settled with the United States Attorney in Boston (for \$3 billion), he only earned a teeny, tiny piece of the legal fees generated in the case, so he continues to work very hard in courtrooms here and elsewhere (but still dreams of the private island).

4:15 p.m. - 5:45 p.m.

*\* Dinner on your own \**

4:30 p.m. - 5:30 p.m.

Location: Salon 3

**VIP TICKETED EVENT****Pre-Keynote Meet-and-Greet with Rudy Ruettiger****Session 3 (.1 CEU) / (1 CLE)****2017 KEYNOTE**

5:45 p.m. - 6:45 p.m.

Location: Salon 1 &amp; 2

**Insights for Winning in Life**

Rudy Ruettiger is the subject of everyone's favorite football movie, RUDY, and he'll share key insights to winning in business, life, family, and more. "Make the decision to take action and move closer to your dream. Create daily success habits and surround yourself with information that will empower and inspire you." Don't miss the 2017 Keynote! It will be one for the record books.

**Daniel "Rudy" Ruettiger**

Against all odds on a gridiron in South Bend, Indiana, Daniel "Rudy" Ruettiger, in 27 seconds, carved his name into history books as perhaps the most famous graduate of the University of Notre Dame. The son of an oil refinery worker and third of 14 children, Rudy Ruettiger rose from valleys of discouragement and despair to the pinnacles of

success. It took years of fierce determination to overcome obstacles and criticisms, yet Rudy achieved his first dream - to attend Notre Dame and play football for the Fighting Irish. Rudy is the only player in the school's history to be carried off the field on his teammates' shoulders.

In 1993, TRISTAR Productions immortalized his life story with the blockbuster film RUDY. Written and produced by Angelo Pizzo and David Anspaugh, the critically acclaimed RUDY received "Two Thumbs Up" from Siskel and Ebert and continues to inspire millions worldwide.

In addition to his motivational speaking, Rudy has co-authored several books, including: *Rudy's Insights for Winning In Life* (Rudy International Publication, 2000), *Rudy & Friends* (Legacy Communications, 1999), and *Rudy's Lessons for Young Champions* (Rudy International Publications, 1997), and has also produced the Dream Power tape series.

Rudy has recently established the Rudy Foundation, whose mission is to help children of all ages around the world reach their full potential.

6:45 p.m. - 8:00 p.m.

Location: Atrium 3

**Friday Night Lights Social and Vendor Reception***\* Snacks and Dessert Provided / Cash Bar Available \**

SATURDAY, MARCH 25, 2017

.65 CEU (pending)

8:00 a.m. - 8:30 a.m.

Location: Registration/Pre-Function  
Registration and Light Breakfast

*Please take advantage of the complimentary breakfast available for overnight guests in the Embassy Suites restaurant.*

**Session 4 (.15 CEU)**

8:30 a.m. - 10:00 a.m.

Location: Salon 1 &amp; 2

**Vicarious Trauma and Self-Care (Part 1)**

This program is designed to help you understand vicarious trauma and the impact it has on yourself and your service to clients. Elizabeth will explore the way that working with the traumatized population can take its toll on court reporters and captioners, and how to identify and manage when this occurs. Concepts covered will be ethics of care, self-care strategies, and counter-transference as we deepen our understanding of vicarious trauma.

*Program Objectives:*

- 1) Participants will be able to define vicarious trauma and identify at least two symptoms.
- 2) Participants will be able to identify at least three ways that counter-transference can affect their professional practice.
- 3) Participants will be able to explain the link between trauma informed-care and vicarious trauma.
- 4) Participants will be able to identify at least three self-care strategies to avoid vicarious trauma.

**Elizabeth M. Bach-Van Valkenburgh, MSSA, LISW-S, CNM**

Elizabeth is a co-founder of Three Circles, LLC, and practices in Solon, Ohio, where her clinical focus is relationship and divorce coaching, healing trauma, and developmental issues across the lifespan. Elizabeth applies her relational strength-based approach to coaching with individuals, couples, and groups. She is the former Associate Director of the Cleveland Rape Crisis Center. Elizabeth graduated from the Mandel School of Applied Social Science where she is now an adjunct faculty member, as well as serving as visiting faculty at the Gestalt Institute of Cleveland. Elizabeth is a national speaker on the connection between trauma and addiction, process-oriented group work, relational ethics, divorce coaching, and vicarious trauma.

10:00 a.m. - 10:15 a.m.

Location: Pre-Function  
Vendor and Refreshment Break**Session 5 (.15 CEU)**

10:15 a.m. - 11:45 a.m.

Location: Salon 1 &amp; 2

**Vicarious Trauma and Self-Care (Part 2)****Elizabeth M. Bach-Van Valkenburgh, MSSA, LISW-S, CNM**  
(see Session 4 for details)

11:45 a.m. - 1:30 p.m.

Location: Salon 3

**OCRA Business Meeting, Awards, and Luncheon***\* Lunch Provided \****Session 6 (.1 CEU)**

1:30 p.m. - 2:30 p.m.

Location: Salon 1 &amp; 2

**Humor in the Workplace**

Ed Johnson from Wisconsin will discuss the humorous elements of being a court reporter and captioner. In telling tales from school, freelancing and being a state official and legislative reporter, Ed helps the attendees view difficult employment situations through a different mindset and find humor and stress relief in their work life.

**Edward H. Johnson, FAPR, RPR, CRR**

Ed Johnson graduated with a court reporting degree from Madison Area Technical College in 1980. He freelanced for one year in Milwaukee, and from 1981 to 2007 was an official reporter for Marinette and Ozaukee County Circuit Courts in the State of Wisconsin. Ed became an Official Reporter for the House of Representatives in May of 2007, where he has worked reporting for committees as well on the floor of the House. In 2015, he became Deputy Chief Reporter.

Ed is a past president of the Wisconsin Court Reporters Association and has volunteered in numerous capacities with NCRA, including as an NCRA RAINmaker, NCRA legislative advisor, chair of the NCRA Future Group, and has served on the Nominating Committee and the ER Task Force.

Ed performed stand-up comedy at several clubs in Wisconsin and at Summerfest. He has given his court reporter humor seminar (an oxymoron, but it works) at over 25 state and national court reporter conventions.

2:30 p.m. - 2:45 p.m.

Location: Pre-Function  
Vendor and Refreshment Break

## SATURDAY, MARCH 25, 2017 CONTINUED

.65 CEU (pending)

**Session 7** (.15 CEU)

2:45 p.m. - 4:15 p.m.

Location: Salon 1 &amp; 2

**For the Record: A Court Reporting Documentary**

Stenographers, the quiet first-row witnesses of history, are the subject of this inspiring documentary that takes us on a tour through the history of stenography and sheds light on a profession that many know very little about. For this group of people, the better they are at their job, the more invisible they become.

*For the Record* takes us into the world of the usually unnoticed court reporters, live captioners, and CART captioners. Captioner Dee Boneau trains to challenge rock star court reporter Mark Kislingbury, verified by Guinness Book of World Records as the fastest court reporter on Earth, as he aims to beat his own speed record and write 400 words a minute. From a group of dedicated captioners who worked around the clock on 9/11 to ensure those with hearing impairments were kept informed, to Stan Sakai, a young CART captioner redefining the craft for the next generation, *For the Record* takes us beyond the traditional idea of a court reporter and captioner and into the lives of the "keepers of the record."

**Directed/Produced by Marc Greenberg, CRI**

Marc has been in the court reporting industry for 20 years, sharing his knowledge through such endeavors as SimplySteno, StenoLife, and StenoTube.

4:15 p.m.

Location: Salon 1 &amp; 2

**Hagestrom Cup and Realtime Contest Results**

4:15 p.m. - 4:45 p.m.

Location: Pre-Function

**Vendor and Refreshment Break****Sessions 8 - 11** (.1 CEU)**CHOOSE ONE**

4:45 p.m. - 5:45 p.m.

Location(s): Various (confirm at conference)

**Session 8 - CaseCATalyst Breakout** (Salon 1)

Join **Pam Szczecinski**, certified CaseCATalyst trainer and founder of *Tutors4Computers*, as she walks you through "What You Could Be Writing." The goal is to keep editing to a minimum. The more you can do when you write will save you editing time later. Knowing what's available and where to find it and what it does is key to a successful translation. Get some help with your numbers, email and web addresses, capitalization of words and phrases, and an alphabet for finger spellings (realtime dictionary commands and Exceptional Extras).

**Session 9 - Eclipse Breakout**

(Salon 2)

Join **Jana Colter**, RMR, CRR, CRC, Federal Official Court Reporter for the Northern District of Georgia, President/Owner of A La CARTE Connection, and Certified Advanced Eclipse Trainer, as she gives you a hands-on experience of the newest updates to Eclipse and shares her tips and tricks for a better realtime experience.

**Session 10 - Other CAT Training Breakout**

(TBD)

*If demand is greater than five for a particular software/vendor, additional CAT training may be provided. Please contact OCRA with your "other" software request.*

**Session 11 - General Breakout**

(Salon 3)

**Professional Practices**

First impressions are key to showcasing your professionalism. Maintaining a commitment to keep those first impressions going throughout your work with clients is vital to establishing a reputation of being the best in your field. Learn how to guarantee that the professional practices you rely on are the best suited to ensure that the services you provide are delivered with the highest possible quality, and reflect the reputation you have worked to build.

**Kerry Anderson, RPR**

Kerry is a Director in her third year of service on the NCRA Board. She is a court reporter from Atlanta, Georgia, and has owned Professional Court Reporters LLC since 1999. She provides court reporting and realtime services for depositions, arbitrations, and hearings. She is also a CART captioner. Kerry has worked as a sales representative for a court reporting vendor and as an official court reporter for the Fulton County Superior Court. Prior to opening her business, Kerry worked as a court reporter for Regency Reporting in Atlanta. Other professional experience includes administrative and secretarial support to law firms and as a seventh-grade math teacher. Kerry has been a member of NCRA since 1991 and earned the Certified Realtime Systems Administrator certificate in 2010. She has also served on NCRA's RSA Committee and Item Writing Committee.

6:00 p.m.

Location: Pre-Function

**Silent Auction Ends**

6:30 p.m. - 8:30 p.m.

Location: Atrium 1 &amp; 2

**MVP President's Saturday Reception**

*Main Raffle Drawing - \$2017 winner announced*

SUNDAY, MARCH 26, 2017

.35 CEU (pending)

8:00 a.m. - 8:30 a.m.

Location: Pre-Function

**Light Breakfast**

*Please take advantage of the complimentary breakfast available for overnight guests in the Embassy Suites restaurant.*

**Sessions 12 - 15 (.2 CEU)****CHOOSE ONE**

8:30 a.m. - 10:30 a.m.

Location(s): Various (confirm at conference)

**Session 12 - CaseCATalyst Breakout** (Salon 1)

**Pam Szczecinski** knows what makes a great include file. Don't let your title pages, certificate pages, and parentheticals slow you down. With the use of tables, fields, conflicts, and scanstops, make your include files the best they can be. You will decide which is your preferred way to insert text into a transcript: Auto includes, EZ-Text, or dictionary definitions.

**Session 13 - Eclipse Breakout** (Salon 2)

**Jana Colter** wakes you up with a cupful of Eclipse. She will continue to provide tips and tricks to help you take advantage of all that your software has to offer.

**Session 14 - Other CAT Training Breakout** (TBD)

*If demand is greater than five for a particular software/vendor, additional CAT training may be provided. Please contact OCRA with your "other" software request.*

**Session 15 - General Breakout Panel** (Salon 3)**What Would You Do?****Real-life Scenarios in Everyday Reporting and Captioning**

\*Students Should Plan to Attend\*

Ever wonder if what you're experiencing on the job is normal? Has anyone else faced a similar situation? Think no one else understands what you're going through? Join this interactive session that takes you through a day in the life of court reporting and captioning from many different perspectives. You'll walk away with tricks up your sleeve to keep you ahead in the professional game!

**Panel Presenters:**

**Lance Boardman**, RDR, CRR, is a 1984 graduate of Champlain College in Vermont and has worked for most of the past 32 years as a freelance court reporter (seven years as an official). He is a member of OCRA and NCRA and a past NCRA Speed and Realtime Contest Qualifier. He currently lives in Mount Vernon and travels extensively covering class action, patent, and multi-district litigation cases for many different agencies. Lance is currently OCRA's District A Director.

**Kelly Linkowski**, RPR, CRR, CRC, CPE, began her career in 1993. Still going strong after two decades in the profession, Kelly has been captioning and CARTing since 2003. She loves working from home and the flexibility captioning/CART provides so she can also serve as room mom for her two sons, actively volunteer, have dinner on the table (or takeout!) for her loving husband of 17 years, and find time to hit the club to practice clay shooting. As a second-generation court reporter, Kelly is passionate about mentoring the next generation of reporters. She serves as OCRA's Student Relations Chair, in addition to being OCRA's 2017-2018 Vice President.

**Bruce Matthews**, FAPR, RDR, CRR, recently retired after nearly 44 years as a court reporter, about half-and-half between freelance and official. He is a past President of OCRA and NCRA and a past Chair of the National Court Reporters Foundation. Bruce is a multi-time qualifier in speed contests, and he has served on numerous OCRA, NCRA, and NCRF committees and task forces.

**Tammy McGhee**, RMR, graduated from the Academy of Court Reporting in 1989 and worked as an official court reporter in Franklin County Municipal Court for four years before becoming an independent freelance reporter. In 2000, Tammy joined forces with reporter Joan O'Donnell to form O'Donnell & McGhee, a freelance reporting firm covering depositions and Richland County court proceedings based out of Mansfield. In July 2016, she transitioned into broadcast captioning and is currently employed by VITAC. Tammy enjoys running, spending time with her husband and two kids, and she presently serves as OCRA's Secretary.

**Sarah Nageotte**, RDR, CRR, CRC, is the Chief Court Reporter for the U.S. District Court, Northern District of Ohio. Sarah is a past President of NCRA and a past Director of OCRA. She has extensive committee work at both the state and national levels, including, but not limited to, testing, students and education, officials, realtime, policies and procedures, and finance. Sarah has received the OCRA Distinguished Service, Diplomat, and Legislative Awards; the Miami Jacobs Alumni Award; and was recognized as one of the "Top 5 Under 45" by the Ashtabula Area Chamber of Commerce.

**Sue Terry**, FAPR, RPR, CRR, is a court reporter from Springfield, Ohio, and is Vice President of NCRA. She has been a court reporter since 1975. Throughout her career, she has reported arbitrations, court proceedings, administrative hearings, conventions, public utility hearings, large environmental cases, patent cases, tobacco cases, and other cases with highly technical or medical testimony. Sue has helped many reporters make the transition to realtime reporting by improving their translation rates and assisting them with mastering the use of CAT software.

## SUNDAY, MARCH 26, 2017 CONTINUED

*.35 CEU (pending)*

10:30 a.m. - 10:45 a.m.

Location: Pre-Function

**Refreshment Break****Session 16** (.15 CEU)

10:45 a.m. - 12:15 p.m.

Location: Salon 1 &amp; 2

**Witnessing History in the Making**

What is it like to be an Official Reporter to the House of Representatives in Washington, D.C.? What does the job entail and what training is required? How does one get a job reporting for Congress? How do you handle 435 different speaker identifications? Ed Johnson, Deputy Chief Reporter, will share the answers to these and other questions as he relates his personal experiences as an Official Reporter for Congress. Attendees will also learn some of the history of making the record in the House of Representatives and the Office of Official Reporters.

**Edward H. Johnson**, FAPR, RPR, CRR  
(see Session 6 for presenter information)

*Thank you for making the  
2017 OCRA Annual Conference  
a success!*